



Draft Program: 2015 APLAP Conference

30 November – 3 December 2015

The Australian Parliamentary Library is hosting a meeting of the APLAP membership to be held at Australian Parliament House, Canberra, Australia.

Provisional agenda:

The provisional agenda will include a half-day session focussing on work associated with the Pacific Parliamentary Partnerships and specifically gender equality and development work.

Monday

Delegates arrive in Canberra

- Registration
- Welcome reception

Tuesday

Session 1—welcome address—Parliamentary Librarian

- Key trends in politics, parliaments and libraries

Session 2—Understanding clients

- What do clients need?
 - Framing presentation: Using the Kano model to understand services: baseline qualities, attractive qualities, negative qualities; and how they change over time.
- *Panel discussion* – exploring the model in different contexts; impacts of various constitutional roles of parliaments (consultative, participatory etc)
- *Panel discussion* – Does gender matter? Should a gender lens always be applied in research?
- *Panel discussion* – Techniques for understanding clients
- Framing presentation: setting out the range of techniques that can be used to find out what clients think:
 - Reference interviews
 - Learning from data
 - Parliamentary boards and committees
 - Client evaluation surveys
 - *Table discussion* – discussions at each table on how these might be applied. Each table's comments sheet circulated for further discussion.

Session 3—Technology trends and impacts

Framing presentations—key trends in technology effecting parliaments and parliamentary libraries; covering:

- Digitisation: print, video, publications
- Data: metadata, storage, access, aggregating and using
- Network centres rather than collectors
- Infographics and big data

Panel discussion with questions.

Window shopping session

Display of hardware/software eg. scanners, graphics, media publications, tethered ipads, printers and mapping software

Sessions will be interspersed with 'Postcards from Parliament'

- short sessions (5-10 minutes) between session from each attending national parliament
- each speaker can have only one slide – a picture of their parliament
- they talk about their parliaments: how many parliamentarians, what are the big issues their parliaments/nations are thinking about

Wednesday

Session 4— Issues in collections and information

Presentations on key issues:

- International sources of information
- Legal: copyright and paywalls, relations with executive government
- Technology: free software

Table discussions

Session 5—Research services and how to set up a research service

Presentations on key issues:

- Legal basis, relationships with executive government and access to information
- Client services: covering tailored research, bills digests, mapping etc.
- Skill sets
- Sources of free information and software
- Purchasing and managing vendor relations

Conference dinner

Thursday

- Pacific Parliaments meeting
- Visits program

Friday

- Conference attendees depart Canberra

Themes:

- Recognising and exploring the relationships between parliamentary libraries and development.
- The role of parliamentary libraries in supporting the development of Parliament and of inclusive democratic governance.
- The conference themes could reflect the themes of other major conferences this year:
 - IFLA: 'Dynamic libraries – access, development and transformation'
 - IFLA Parliamentary group – 'Development, transformation and cooperation in libraries and research services in parliaments'.

Objectives:

The conference and workshop sessions aim to:

- Assist in the development of parliamentary libraries and research services by providing an opportunity for sharing information, knowledge and experiences;
- Encourage the strengthening of parliamentary libraries and research services within the region and their parliaments; and
- Support the development of innovation through sharing information on innovative practices.