



## The Secretariat of the House of Representatives

### National Assembly Library of Thailand: NALT

1 of VISIONS : center of learning

1 of STRATEGIES : enhancing performance

1 of HR POLICIES : **at least 10 days/year**







## Bureau of Academic Services



workshop

In-house activities;  
Information Literacy  
Infographic



**SEMINAR / CONTEST / STUDY VISIT**

**digital library  
information services  
parliamentary research**







## Thai law & Politics Library Network

- resource sharing
- User Experience (UX) in Libraries
- Knowledge Management : KM
- etc





## BENCHMARKING

- Identifying and implementing positive changes and improvements to benefit service
- Evaluation of opinions, views and needs of customers

